

Reg. No.:....

# First Semester B.B.A./B.B.A.(RTM)/B.B.A.(AAM) Degree (C.B.C.S.S. – O.B.E.-Supplementary) Examination, November 2025 (2019 to 2023 Admissions)

### Core Course

1B01BBA/BBA(RTM): PRINCIPLES AND PRACTICE OF MANAGEMENT

Time: 3 Hours

Max. Marks: 40

SECTION - A

Answer all questions. Each carries 1 mark.

- 1. Define administration.
- 2. What is meant by spirit de corps?
- 3. Define strategy.
- 4. What do you mean by line organisation?
- 5. Define centralization.
- 6. Define staffing.

 $(6 \times 1 = 6)$ 

SECTION - B

Answer any six questions. Each question carries 2 marks.

- 7. What are the functions of top level management?
- 8. State any four schools of management thought.
- 9. State the meaning of formal and informal organisations.
- 10. Define objectives. State its features.
- 11. Discuss the process of decision making.
- 12. State the significance of directing.

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- 13. Discuss the steps in controlling.
- 14. What are the difference between BPO and KPO?

 $(6 \times 2 = 12)$ 

## SECTION - C

Answer any four questions. Each question carries 3 marks.

- 15. Discuss the evolution of management thought.
- 16. Explain the scope of management.
- 17. What are the principles of organising?
- 18. Discuss the principles of direction.
- 19. Explain the importance of co-ordination.
- 20. What is work life balance? State its benefits.

 $(4 \times 3 = 12)$ 

#### SECTION - D

Answer any two questions. Each question carries 5 marks.

- 21. What is scientific management? Explain its features.
- 22. Define planning. Explain the steps in planning.
- 23. What is controlling? Discuss the techniques of controlling.
- 24. Define stress management. Discuss its techniques.

 $(2 \times 5 = 10)$