



K20U 1579

Reg. No. :

Name :



V Semester B.B.A./B.B.A.(T.T.M.)/B.B.A.(R.T.M.) Degree
(CBCSS-Reg./Sup./Imp.) Examination, November 2020
(2014 Admn. Onwards)

Core Course

5B12 BBA/BBA(TTM)/BBA(RTM) : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 40

SECTION – A

Answer the **four** questions. **Each** question carries $\frac{1}{2}$ mark.

1. Define HRD.
2. What are the two legs of job analysis ?
3. Define GRIEVANCE.
4. What are the grievance redressal mechanisms ?

(4x $\frac{1}{2}$ =2)

SECTION – B

Answer the **four** questions. **Each** question carries **1** mark.

5. Define any one source of recruitment.
6. Define staff function of HRM.
7. What is living wage ?
8. Define on the job training.
9. What is job specification ?
10. Define HRM.

(4x1=4)

SECTION – C

Answer the **six** questions. **Each** question carries **3** marks.

11. Describe the importance of Human Resource Planning.
12. What are the roles of an HR manager ?
13. What factors influence wage system ?

P.T.O.



- 14. Briefly explain the evolution of management thought.
- 15. "Career needs to be planned, rather than developed." Debate.
- 16. Explain the scope of HRM.
- 17. Why is industrial discipline important ?
- 18. What are the different methods of performance appraisal ? (6×3=18)

SECTION – D

Answer the **two** questions. **Each** question carries **8** marks.

- 19. Explain different steps of training need analysis.
 - 20. "Kerala is the Gulf for labourers from other state". Critically analyze.
 - 21. Explain different types of selection. (2×8=16)
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