

Reg. No. :

First Semester B.Com./B.Com. Logistics Degree (C.B.C.S.S. – O.B.E. – Supplementary) Examination, November 2025 (2019 to 2023 Admissions)

Core Course 1B01COM: MANAGEMENT CONCEPTS AND PRINCIPLES

Time: 3 Hours

Max. Marks: 40

SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark. (6×1=6)

- 1. State the meaning of behavioural approach of management.
- 2. Define human resource planning.
- 3. Define controlling.
- 4. What do you mean by CSR?
- 5. What is MIS?
- 6. Define change management.
- 7. What do you mean by business eco system?
- 8. State the benefits of stress management.

SECTION - B

Answer any six questions in **not** exceeding **one** page. **Each** question carries **3** marks. **(6×3=18)**

- 9. Explain qualitative approach of management.
- 10. What are the objectives of scientific management?

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- 11. Discuss in detail Neo-classical approach of management.
- 12. Explain line and staff organization.
- 13. What are the features of logistic management?
- 14. State the significance of TQM.
- 15. Explain theory X and theory Y.

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16. What are the basic principles of business ethics?

SECTION - C

Answer any two questions in **not** exceeding **three** pages. Each question carries 8 marks. (2×8=16)

- 17. Explain the concept of planning. Discuss the importance and barriers of planning.
- 18. Define leadership. Explain the different styles of leadership.
- 19. What is business ethics? Explain the scope and types of business ethics.